

Bosch Global Service Solutions in Spain is one of the leading national providers of business process outsourcing solutions for complex technology-based services.

In order to provide and optimize these business processes in accordance with the quality standards that characterize Bosch, effective information security management is particularly important. All internal and external stakeholders must be endorsed because of the relevance and high volume of information, to respond to quality requirements and the demands of information security of our clients.

This Security Policy is intended to highlight that integrity, confidentiality and availability of information are essential for information security, for the quality and continuity of our services and our clients.

For this reason, a series of policies, procedures, and documents have been released within an Information Security Management System (ISMS)—internally referred as Certified Information Security System (CISS) ISO 27001 at Bosch Service Solutions Spain—which must be known and followed in accordance with the roles and positions assigned in the organization.

Senior Management expresses with this Information Security Policy his commitment to information security and establishes the following framework of high-level objectives:

- To ensure compliance with applicable laws, regulations, and standards, as well as any other requirements the organization deems appropriate to implement in order to maintain the Information Security Management System (ISMS), thus enabling continuous improvement in its performance.
- To meet the needs and expectations of the stakeholders involved within the scope of the Information Security Management System (ISMS), and preserving the Availability, Integrity, and Confidentiality of information.
- Management must demonstrate his leadership by ensuring that the Information Security Policy and security objectives are established and aligned with the organization's strategic direction.
- To assign the necessary roles and responsibilities in the area of security and provide the necessary support.

Security Policy of Management System

- To commit to continuous improvement as key driver for the evolution and adaptation of the organization.
- To implement effective and efficient security measures.
- To Establish and review periodically the level of security (risk exposure) based on risk analyses.
- To train, educate, and motivate staff on the relevance of complying with the requirements of the Information Security Management System (ISMS), internally referred as the Certified Information Security System (CISS) ISO 27001 at Bosch Service Solutions Spain.
- To consider information security at suppliers and subcontractors.

This Security Policy applies to the activities, processes, assets, resources, and third parties involved in the delivery of services described in the scope of the Information Security Management System (ISMS), internally referred to as the Certified Information Security System (SCSS) ISO 27001 at Bosch Service Solutions Spain.

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