



Bosch elevator emergency call solutions now also in Austria

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Fast and reliable support for elevator emergency calls with proven Bosch quality – now in Austria as well. Since June, Bosch Service Solutions has been marketing elevator emergency call technology and service solutions there. "We are expanding in order to serve our customers comprehensively and beyond national borders," says Arne Schönfeld, Head of Sales for Bosch Service Solutions in Germany, Austria and Switzerland. "We are supplying Austrian companies with the proven technology of our partner SafeLine and offer the connection of the elevator emergency call systems to our monitoring centers," Schönfeld added. Because Bosch offers solutions for every elevator, Austrian customers will benefit from the 30 years of experience and expertise of the elevator emergency call provider.

Strong partnership with SafeLine

The SafeLine Group is one of the world's leading elevator emergency technology manufacturers and has been working successfully with Bosch for nine years. "For us, Bosch Service Solutions is a strong partner that combines outstanding technical service with great market expertise," says Geert Maurissen, Managing Director of the SafeLine Group. That's why the company recently honored Bosch with the SafeLine Partner Award 2016 in the category "Best Technical Support," among others.

About the network of Bosch security monitoring centers

As a private provider, Bosch Service Solutions operates one of the largest networks of monitoring centers in Germany. Since 1985, the monitoring centers have been offering reliable support in emergencies. The certified and fail-safe network of monitoring centers processes up to 70 million alarms annually. Around 50,000 elevator emergency call systems are already connected to the monitoring centers.

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