



## SSON Excellence Awards 2016

### **Bosch Service Solutions wins Special Excellence Award “Robotics”**

December 2016

Bosch Service Solutions has been awarded the Special Excellence Award “Robotics” 2016 by the world’s leading Shared Services & Outsourcing Network (SSON). The jury has honoured Bosch Service Solutions for its ground breaking work in the field of RPA Robotic Process Automation. This is the first year that the Special Excellence Award has been awarded.

Thanks to “RoboCorp”, Bosch has been able to enhance the level of standardisation in its indirect purchasing processes across seven countries and increase transparency in indirect purchasing. Processing time has decreased by 30%, which has also reduced costs.

“RPA is a very important topic of the future. There was only one project which was able to already demonstrate precise results and benefits of this key technology - the ‘RoboCorp’ project by Bosch Service Solutions”, the jury said in a statement.

RPA enables the automation of routine task processing. Business and administration processes that used to require manual processing can now be partly or fully carried out by virtual robots without requiring any redesign of the IT infrastructure.

#### **About the SSON Excellence Awards**

The SSON Shared Services & Outsourcing Excellence Awards are recognized globally and awarded at an annual award ceremony taking place during the SSON conferences. The awards honour companies and teams for outstanding achievements and innovative approaches in the fields of shared services and process excellence.

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